



<b>Title:</b> Idle Riser	<b>Policy No.:</b> 09-03
<b>Section:</b> 09	<b>Page No.:</b> 1 of 2

<b>Legislation Reference:</b>	Alberta Provincial Statutes.
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<b>Purpose:</b>	Conform with Environment Standards and follow the safety programs.
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<p><b>Policy Statement and Guidelines:</b></p> <p>This Policy applies to customers that have had natural gas lines installed previously and present; and have not utilized that service and refuse to pay the service charge.</p> <p><u>Guidelines:</u></p> <p>The customer shall pay the service charge on all gas services lines. If the customer refuses to pay the service charge, the service will be terminated as follows.</p> <ol style="list-style-type: none"> <li>1. The amount owing must be over the sum of Two hundred and forty dollars (\$240.00) prior to termination.</li> <li>2. The customer must be given written option to sign a “Release Under the Natural Gas Installation and Service Agreement” or pay the outstanding balances.</li> <li>3. If the customer refuses to sign the “Release From Gas Contract” or pay the balance, the customer will be given a written notice that in thirty (30) days the service will be terminated without further notice. Notice shall be by means or message on the gas invoice billing.</li> <li>4. The Smoky Lake County Natural Gas Utility will physically terminate the gas line on the property line.</li> <li>5. Both ends of this pipe will be capped with the proper methods and materials.</li> <li>6. Location of termination will be marked with the County’s natural gas road crossing sign.</li> <li>7. In the future, if the customer requires or a new customer requires service to the property, the abandoned line will be tested and where applicable, it will be placed back in service, or an new installation will be done.</li> </ol>
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Policy Statement and Guidelines:
<p>8. The customer will pay the new installation, as set forth by the County Council.</p>

	Date	Resolution Number
Approved	February 7, 1994	# 6221 - Page # 634
Amended	December 11, 1995	# 6339 - Page # 5667
Amended	August 21, 2002	# 6726 - Page # 5756